

FIND YOUR INSURANCE COMPANY: TOLL-FREE NUMBERS FOR POLICYHOLDERS

APCIA wants to help ensure that citizens are prepared in case of a severe storm or other natural catastrophe. Property insurance policyholders who have questions about their coverage are encouraged to call their insurance agent or company directly.

Additionally, each insurance company has set up a special toll-free number to discuss their policyholders' questions in these times of need. Please keep in mind that during the time of a storm, individuals might experience a high call volume.

Flood insurance is administered as a separate policy under the National Flood Insurance Program (NFIP), which is the primary source for flood insurance in the United States. Flood insurance policyholders can call the NFIP toll-free at 800-427-4661 and information can be found on the internet at www.floodsmart.gov.

Here is a list of claim contact numbers:

A

1st Auto Casualty and Insurance Company 800-261-2886

AAA Insurance (Auto Club Family Insurance Company)
800-222-7623 ext. 5000

AAA Mid-Atlantic Insurance Company 888-222-0086

AAA Mid-Atlantic Insurance Company of New Jersey
888-222-0086

ACA Insurance Company 800-207-3618

ACE Agribusiness 800-585-9624

ACE Private Risk Services 800-945-7461

Acadia Insurance Company 800-444-0049, ext. 2600

ACE USA Clients receive individual 800 numbers or call
800-433-0385 (ACE USA/INAMAR Marine claims); 800-234-7354
(Disaster Mortgage Protection claims)

Acuity 800-242-7666

Adirondack Insurance Exchange 877-248-0555

Agency Insurance Company 800-841-5241

Alea North America Insurance Company 877-772-7824

Alfa Alliance Insurance 855-ALFA-AIC

Alfa Insurance Group 800-964-2532

Alfa Specialty 877-584-7466

Alfa Vision 877-584-7466

Allianz Global Corporate & Specialty (AGCS) 1-800-558-1606

Allstate 800-54-STORM (800-547-8676)

Allstate Floridian Insurance Company 800-54-STORM
(800-547-8676)

American Health Insurance Plans (AHIP) 800-644-1818

American Alternative Insurance Company 866-220-3505

American Alternative Insurance Corporation 866-220-3505

American Family Insurance Co. 800-MYAMFAM
(1-800-692-6326)

America First Insurance 877-263-7890

American General Property Insurance Company of Florida
800-321-2452

American Hallmark Insurance Company of Texas 800-486-5616

American Integrity Insurance Group 866-277-9871

American International Group, Inc. (AIG) 877-AIG-0304

American Modern Insurance Group, Inc. 800-375-2075

American National Property & Casualty Company & Affiliates
800-333-2860

American Reliable Insurance Company 800-245-1505

American Security Insurance Company 800-245-1505

American Southern Insurance Company 800-241-1172

American Strategic Insurance 866-ASI-LOSS (274-5677)

American Traditions Insurance Company 866-270-8430

Ameriprise Insurance Company (Ameriprise Auto & Home
Insurance) 800-872-5246

Amerisure Insurance Company 800-257-1900

AMICA Mutual Insurance Company 800-242-6422

Anchor General Insurance Company 800-542-6246

Anchor Property and Casualty Insurance Company
844-365-5588

Anchor Specialty Insurance Company 844-365-5588

Ansur America Insurance Company 800-234-4433
ARI Insurance Companies 800-820-4506
Arch Insurance 800-817-3252
Argo Select 833-240-4128
Armed Forces Insurance Exchange 800-255-0187
Aspen American Insurance Company 855-397-3295
Aspen Specialty Insurance Company 855-397-3295
Aspire General Insurance Company 855-231-1727
Assurance America Insurance Company 888-580-8134
Assurant 877-459-6075
Austin Mutual Insurance Company 800-328-4628
Auto Club Group Insurance Company 888-637-2287
Auto Club Insurance Association 888-637-2287
Auto Club Insurance Company of Florida 888-929-4222
Auto Club Property-Casualty Insurance Company 888-637-2287
Auto Club South Insurance Company 800-289-1325
Auto Owners Insurance Company (Palm City) 800-783-1269
Auto Owners Insurance Company (Ft. Myers) 800-437-2256
Avemco Insurance Company 800-874-9124
AXA Re Property and Casualty 800-216-3711

B

Badger Mutual Insurance Company 800-837-7833
Bankers Insurance Company 800-765-9700
Bankers Specialty Insurance Company 800-765-9700
Berkshire Hathaway Homestate Companies 800-356-5750
Bituminous 800-475-4477
Brethren Mutual Insurance Company 800-621-4264
Bristol West Insurance Group 800-BRISTOL (800-274-7865)
Builders Mutual Insurance Company 800-809-4861
Burlington Insurance Group 877-434-2667

C

California Casualty 800-800-9410
Cameron Mutual Insurance Company 877-725-2461
Canal Insurance Company 877-772-7824
Capacity Insurance Company 866-351-3062
Capitol Preferred Home Insurance 800-734-4749 or 888-388-2742
Capitol Indemnity Insurance Companies 800-475-4450
Casco Indemnity Company 877-542-3156
Casco Indemnity Company (glass claims) 888-835-3452
Catlin Underwriting Agency 800-216-0652
Central Insurance Companies 888-263-2924
Century Insurance Companies 800-878-7389
CHUBB Insurance Group 800-252-4670 (800-CLAIMS-0)
Church Mutual Insurance 800-554-2642

Citizens Property Insurance Corp. 866-411-2742 (866-411-CPIC)
Cincinnati Insurance Company (call your local agent or 877-242-2544)
CNA (First Notice Systems) 877-CNA-ASAP (877-262-2727); (non-toll-free, for those experiencing difficulties accessing the FNS number) 413-858-4137
Coastal Select Insurance Company 877-642-1815
Colony Insurance Company 833-240-4128
Colony Specialty 833-240-4128
Columbia Insurance Group 866-458-7506
Companion Property & Casualty 800-649-2948
Conifer Insurance Company 866-412-2424
Continental Western Insurance Company 800-444-0049, ext. 2600
COUNTRY Financial 866-COUNTRY
Countrywide Insurance Group 888-768-2096
Crusader Insurance Company 800-669-9800
CUNA Mutual 800-637-2676
Cypress Insurance Group 877-560-5224
Cypress Property & Casualty Insurance Company 877-560-5224

D

Dairyland Insurance Company (see Sentry Insurance)
Danbury Insurance Company 800-962-0800
Danielson National Insurance Company 877-772-7824
Diamond State Insurance Company 800-788-4780, 800-621-5410 (after hours)
Direct Auto Insurance 800-403-1077
Direct General Insurance 877-463-4732
Discovery Insurance Company 800-658-1492
Donegal Insurance Group 800-877-0600
Drive Insurance from Progressive 800-925-2886
Dryden Mutual Insurance Company 800-782-0154
DTRIC Insurance Company, Limited 888-443-8742

E

Eastern Mutual Fire Insurance Company 800-671-8550
Electric Insurance Company 800-227-2757
Elephant Insurance Company 877-218-7865
EMC Insurance Companies 888-362-2255
Encompass Insurance Company 800-588-7400
Erie Insurance Group 800-458-0811
Essentia Insurance Company 800-385-0274
Esurance Insurance Company 800-926-1175
Esurance Insurance Company of New Jersey 800-926-1175
Esurance Property and Casualty Insurance Company 800-926-1175

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Evanston Insurance Company 800-362-7535

Everest National Insurance Company 800-438-4375,
866-287-1736

Explorer Insurance Company 877-849-4678

F

Fairmont Specialty 800-392-1970

Farm Bureau Property and Casualty 800-226-6383

Farm Family Casualty Insurance Company 800-948-3276

Farmers 800-435-7764

Farmers Mutual Fire Insurance Company of Salem County (NJ)
800-498-0954

FCCI (first report of injury) 800-226-3224

Federated Mutual Insurance Company 888-333-4949

Federated National Insurance Company 800-293-2532

Federated Reserve Insurance Company 888-333-4949

Federated Service Insurance Company 888-333-4949

FEMA 800-621-3362

Fidelity Fire and Casualty 877-744-5224

Fidelity National Indemnity Insurance Company
800-725-9472

Fireman's Fund 888-347-3428 (888-FIREHAT)

First Community Insurance Company 800-765-9700

First Financial Insurance Company 877-434-2667

First Floridian 800-252-4633 (800-CLAIM33) (personal);
800-238-6225 (business)

First Premium Insurance Group (Lloyd's Mobile Home)
800-432-3072

First Protective Insurance Company 877-744-5224

Florida Department of Insurance 800-342-2762

Florida Family Insurance Company 888-486-4663

Florida Farm Bureau Insurance Companies 866-275-7322

FM Global 877-639-5677 (877-NEWLOSS)

Foremost Insurance Company 800-527-3907

Founders Insurance Company 888-676-4342

Frankenmuth Mutual Insurance Company 800-234-4433

G

GAINSCO Auto Insurance 866-424-6726

GEICO 800-841-3000

The General 800-280-1466

General Casualty 888-737-8256

General Star Indemnity Company 800-624-5237

General Star National Insurance Company 800-624-5237

Genesis Insurance Company 800-431-9994

Georgia Casualty & Surety 800-279-8279 (claim reporting)

Georgia Farm Bureau Insurance 855-432-2567

GeoVera Specialty Insurance 800-631-6478

Germania Insurance 877-437-6264

Good2Go Auto Insurance 800-727-6664

Grange Mutual Casualty Company 800-445-3030

Grange Insurance Association 800-546-8850

Granite Mutual Insurance Company 800-435-0397

Graphic Arts Mutual Insurance Company 800-216-1420

Great American Insurance Group 844-GAIG-NOW
(844-424-4669)

Grinnell Mutual Reinsurance Company 877-467-2252

Guard Insurance Group 800-673-2465

GuideOne Insurance 888-748-4326

Guilford Specialty Group 877-434-2667

Gulfstream Property and Casualty Insurance Company
866-485-3005

H

Hallmark County Mutual Insurance Company 800-486-5616

Hallmark Insurance Company 800-486-5616

Hallmark National Insurance Company 800-486-5616

Hanover Insurance Group 800-628-0250

Harco National Insurance 800-822-4429, 800-753-6737
(after hours)

The Hartford 800-243-5860

Hartford Insurance Company of the Midwest 800-637-5410 or
800-243-5860

Hartford Steam Boiler Inspection and Insurance 888-472-5677

Hingham Mutual Fire Insurance Company 800-962-0800

Hochheim Prairie Insurance 800-222-4736

Holyoke Mutual Insurance Company in Salem 800-225-2533

Homesite Insurance 866-621-4823

Horace Mann Insurance Group 800-999-1030

Hudson Excess Insurance Company 866-546-3981

Hudson Insurance Company 866-546-3981

Hudson Specialty Insurance Company 866-546-3981

Hull & Company 800-241-4855

I

ICAT 866-789-4228

IDS Life Insurance Company (Ameriprise Financial)
800-862-7919

IDS Property Casualty Insurance Company (Ameriprise Auto &
Home Insurance) 800-872-5246

Illinois Casualty Company 800-445-3726

Imperial Fire & Casualty Insurance Company 800-960-5677

IMT Insurance 800-274-3531

Infinity Insurance Companies 800-334-1661

Interinsurance Exchange of the Automobile Club 800-672-5246

Ironshore 877-IRON411

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J - K

Jewelers Mutual Insurance Company 800-558-6411
Kemper Direct Insurance Company 877-506-4222
Kemper Preferred 888-252-2799
Kemper Direct Property and Casualty Company
877-506-4222
Kemper Specialty Insurance 888-253-7834
Keystone Insurance Company 888-222-0086

L

Lancer insurance Company 800-521-6155
Lantana, Ltd. 800-239-0229
Liberty Mutual 800-2CLAIMS or 800-225-2467 (personal lines);
800-259-2184 (commercial property)
Louisiana Citizens Property Insurance Corporation
800-931-9548
Louisiana Department of Insurance 800-259-5300
(toll-free inside Louisiana only); 225-342-5423
Louisiana Farm Bureau 866-275-7322

M

Main Street America Group 877-425-2467
Main Street America Insurance Company 877-425-2467
MAPFRE Insurance 800-221-1605
Mapfre Insurance Company of Florida 800-948-4242
Markel American Insurance Company 888-629-8848
Meadowbrook Insurance Group 800-825-9489
Member Select Insurance Company 888-637-2287
Mendota Ins. Co. and Mendakota Ins. Co. 800-422-0793
Mercury Insurance Group 800-987-6000
MetLife Auto & Home 800-854-6011
MGA Insurance Company, Inc. 866-424-6726
Middlesex Mutual Insurance Company 800-225-2533
Midvale Indemnity Company 877-515-2196
Mississippi Farm Bureau 866-275-7322
Modern USA Insurance Company 866-270-8430
Motors Insurance Corporation (Commercial Lines)
800-225-5642
Mutual Aid eXchange (MAX) 877-971-6300
Mutual Assurance Society of Virginia 800-648-1794

N

Narragansett Bay Insurance Company 800-343-3375
NAS 800-542-9200
National American Insurance Company 877-772-7824
National Automotive Insurance 800-738-6248
National Casualty Company 800-423-7675

National Farmers Union 866-638-5677
National Flood Insurance Program 800-427-4661
National General Insurance 800-468-3466
National Interstate Insurance Company 800-929-1500
National Security Underwriters 866-295-8041
Nationwide 800-421-3535
NJM Insurance Group 800-367-6564
National Interstate Insurance Company 800-929-0870
New England Guaranty Insurance Company 800-671-8550
New Jersey Skylands Insurance Association 866-279-7688
New London County Mutual Insurance Company 800-962-0800
NGM Insurance Company 877-425-2467
North Carolina Farm Bureau 888-303-2249
North Pointe Casualty Insurance Company 800-910-1104
North Pointe Insurance Company (hurricane-related claims)
800-910-1104
North Pointe Insurance Company (non-hurricane-related
claims) 800-229-6742
North Pointe Insurance Group 800-910-1104
Northern Capital Insurance 866-270-8430
Northern Neck Insurance Company 877-968-7252
Northern Security Insurance Company 800-435-0397

O

Occidental Fire & Casualty 800-780-8423
Ohio Casualty and West American Insurance Company
866-255-5530
Old Dominion Insurance Company 877-425-2467
Olympus Insurance Company 866-281-2242
Omega Insurance Company 800-342-3407
OneBeacon 877-248-4968
Oregon Mutual Insurance Company 800-888-2141, ext. 7

P - Q

Pacific Specialty Insurance Company 800-962-1172
Pacific Specialty Property and Casualty Company 800-962-1172
Pacific Star Insurance Company 800-542-6246
Pac Star Insurance Company 800-542-6246
Patriot General Insurance Company (see Sentry Insurance)
Patriot Insurance Company 866-460-1776
Patrons Oxford Insurance Company 800-542-7032
Penn-America Insurance Company 800-788-4780
Penn-Patriot Insurance Company 800-788-4780
Penn-Star Insurance Company 800-788-4780
Pennsylvania National Mutual Casualty Insurance Company
800-766-2245

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Pharmacists Mutual Insurance Company 800-247-5930
PMA Companies 888-476-2669
Preferred Mutual Insurance Company 800-333-7642
Princeton Excess and Surplus Lines Insurance Company
866-220-3505
ProCentury Insurance Company 800-878-7389
Progressive 800-PROGRESSIVE (776-4737); or 719-432-0264
Protective Insurance Company 800-644-5501
Providence Mutual Fire Insurance Company 877-763-1800,
855-763-5677
QBE Agri 800-777-0078
QBE Financial Partner Services 866-331-4832
QBE First 866-331-4832
QBE North America 800-239-0229
QBE Regional Insurance 888-737-8256
Quincy Mutual Fire Insurance Company 800-490-0047

R

Republic Fire & Casualty (Homeowners, Dwelling Fire,
Auto & Commercial) 800-451-0286
Republic Group (Republic Fire & Casualty, Republic Underwriters
Southern Ins Co, Southern Underwriters Ins)
800-451-0286
Republic Lloyds 800-451-0286
Republic Underwriters (Commercial) 800-451-0286
RLI Insurance Company 800-444-0406
Rockhill Insurance Company 877-305-7625

S

Safeco 800-332-3226
Safeway Insurance Company of Louisiana (LA) 800-252-3251
Safeway Insurance Company 888-203-5129
Sagamore Insurance Company 800-644-5501
Savers Property & Casualty Insurance Co. 800-825-9489
Scottsdale Insurance Company 800-423-7675
Security National Insurance Company 800-BRISTOL
(800-274-7865)
Selective Insurance Company of America 866-455-9969
Sentry Insurance, A Mutual Company (Business Claims)
800-739-3344; (Property, Auto & Motorcycle Claims)
800-334-0090; (Life Claims) 800-272-0533
Sentry Life Insurance Company (see Sentry Insurance)
Sentry Select Insurance Company (see Sentry Insurance)
Service Insurance Company 800-780-8423
Shelter Insurance Group 800-SHELTER (800-743-5837)
Society Insurance, a Mutual Company 888-576-2438, Ext. 5514
(or press "8" at the prompt after hours)
Sompo Japan 800-444-6870
South Carolina Farm Bureau Mutual Insurance Company

800-799-7500
Southern Fidelity 866-874-7342
Southern General Agency 800-256-8277
Southern Insurance Company (Commercial) 800-451-0286
Southern Underwriters (Commercial) 800-451-0286
Southern Vanguard Insurance Company 888-432-9393
Southwest Business Corp. (Lloyd's Excess Flood)
800-527-0066
SPARTA Insurance Company 877-772-7824
St. Johns Insurance Company 877-748-2059
Star Insurance Company 800-825-9489
Starstone National Insurance Company 855-275-6041
Starstone Specialty Insurance Company 855-275-6041
Standard Guaranty Insurance Company 800-245-1505
State Auto Insurance Companies 800-766-1853
State Farm Insurance 800-SF-CLAIM (800-732-5246)
Stillwater Insurance 800-220-1351
Stonington Insurance Company 800-239-0229
Stonington Lloyds Insurance Company 800-239-0229
Stratford Insurance Company 888-847-8600
Sunshine State Insurance Company 877-329-8795

T

TAPCO 888-437-0373
Texas Farm Bureau Insurance 800-266-5458
Thames Insurance Company, Inc. 800-962-0800
The Timbermen Fund (Louisiana Safety Association of
Timbermen-SIF) 877-628-6730
Tower Group Companies 888-856-5222
Tower Hill Insurance Companies 800-342-3407
Travelers 800-252-4633 (800-CLAIM 33) - Personal Claims;
800-238-6225 - Business Claims
Travelers Boat & Yacht 800-772-4482
Travelers WC (first report of injury) 800-238-6225
Tudor Insurance Company 888-847-8600

U

Union Insurance Company 800-444-0049, ext. 2600
Union Mutual of Vermont Companies 800-671-8550
Unigard 800-777-0078
United Farm Family Insurance Company 800-948-3276
United Fire Insurance Company 800-343-9131
United National Insurance Company 800-788-4780
United National Specialty Insurance Company 800-788-4780
Universal Insurance Company 888-846-7647
USAA 800-531-8722
USLI 800-523-5545

Utica First Insurance Company 800-456-4556
Utica Mutual Insurance Company 800-216-1420
Utica Mutual Insurance Company of Texas 800-216-1420
Utica National Insurance Group 800-216-1420

V

Vanliner Insurance Companies 800-325-3619
Vermont Mutual Insurance Company 800-435-0397
Virginia Farm Bureau 800-452-7714
Voyager Indemnity Insurance Company 800-245-1505

W - Z

Wadena Insurance 800-274-3531
Western Agriculture Insurance Company
800-727-7868
Western Protectors Insurance Company 800-888-2141, ext. 7
Western United Insurance Company 800-207-3618
Western World Insurance Company 888-847-8600
Westfield Insurance 800-243-0210 option 3
Weston Insurance Company 877-505-3040
Weston Select Insurance Company 877-505-3040
White Pine Insurance Company 877-445-6242
Wilshire Insurance Company 800-780-8423
Wright National Flood Insurance Company 800-725-9472
XL Insurance 800-688-1840
Yosemite Insurance Company 800-325-2147
Zenith (first report of injury) 800-440-5020
Zurich Insurance Company 800-987-3373

Information provided courtesy of the Property Casualty Insurers Association of America (APCIA).

The American Property Casualty Insurance Association (APCIA) is the primary national trade association for home, auto, and business insurers. APCIA promotes and protects the viability of private competition for the benefit of consumers and insurers, with a legacy dating back 150 years. APCIA members represent all sizes, structures, and regions—protecting families, communities, and businesses in the U.S. and across the globe.



American Property Casualty Insurance Association

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Telephone 847-297-7800

555 12th Street NW, Suite 550, Washington, DC 20004
Telephone 202-828-7100

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